

COMMUNITY DIRECTOR UPDATE

JANUARY 2, 2025



HAPPY NEW YEAR, RESIDENTS!

As we step into 2025, we're excited to welcome another year filled with opportunities to connect, grow, and create lasting memories together. This year, we're looking forward to hosting fun events, providing excellent service, and continuing to make our neighborhood a place you're proud to call home. Keep an eye on our newsletters and announcements for updates on activities and ways to stay engaged.

LEASE RENEWALS

We have dispatched lease renewals via the DocuSign platform for your convenience. If your lease renewal period is approaching, please remember to sign and respond at your earliest convenience. If you have any questions regarding your lease renewal, please do not hesitate to contact the office at (334) 686-0444.

SATISFACTS SURVEY

Your feedback is valuable to us! Please take a moment to complete the Satisfact Survey about the quality of completed work orders and your overall satisfaction.




HOLIDAY DECORATIONS

The deadline for holiday decoration removal has been extended to January 13th. Please ensure all decorations are removed by this date to maintain community standards.

TRASH DISPOSAL GUIDELINES

After service days, please roll trash containers back to the designated storage area. Please do not allow containers to sit curbside for multiple days.

Leasing Office Contact Information

-  (334) 686-0444
-  MaxwellLeasing@huntcompanies.com
-  www.maxwellfamilyhousing.com

TRASH SCHEDULE

Maxwell

Monday & Thursday

Gunter

Tuesday & Thursday

WINTER WEATHER PREPAREDNESS

Protect your home during freezing temperatures by covering outdoor faucets, letting indoor faucets drip, and keeping cabinets open to warm pipes. Set your thermostat to at least 65°F and stay tuned for updates on weather conditions and service delays. Stay safe and warm this winter!

RV PARKING

RVs, trailers, campers, boats, and similar vehicles are permitted for a 24-hour period for loading/unloading. During this time, these recreational vehicles may be parked in your driveway or directly in front/rear of your home. Once this 24-hour period has expired all mentioned vehicles must be relocated to the bases designated storage area. If vehicles remain at the home beyond the allotted time, violations will be issued.

STORAGE & OUTDOOR ITEMS

To maintain a clean and welcoming community, please follow these guidelines:

- Keep patios and balconies free of trash, debris, boxes, and equipment.
- Only use outdoor-specific furniture; indoor items like couches and chairs are not allowed.
- Store bikes, toys, and lawn equipment in the backyard or garage when not in use.
- Ensure patios, balconies, and front yards are neat and tidy at all times.
- Driveways and sidewalks should remain free of oil stains and writing.

Thank you for helping us keep our community looking its best!

HOUSEKEEPING STANDARDS

All residents are responsible for maintaining their premises in a clean, safe, and sanitary condition. Any unsafe or unsanitary conditions may result in a 48-hour inspection and require corrective action depending on the severity of the issue.

MAINTENANCE TIPS

- HVAC Filters: Keep your heating efficient this winter by ensuring your HVAC filters are clean. Contact the office for replacements if needed.
- Drains: Prevent clogs by avoiding pouring grease or oil down the drains, especially during holiday cooking.
- Smoke Detectors: Test your smoke detectors to ensure they're working properly for your safety.

Stay proactive to keep your home safe and comfortable!

PET POLICY

To ensure a safe and enjoyable community for everyone, please follow these pet guidelines:

- Leashing: All pets must be leashed at all times when outside.
- Registration: Ensure your pets are registered with the Leasing Office.
- Breed Restrictions: Aggressive breeds are restricted, as outlined in our community policy.

Thank you for helping us maintain a pet-friendly and safe environment!

UPCOMING COMMUNITY EVENTS

COMMUNITY GAME DAY

Date: January 17, 2025
Time: 4:00 PM – 5:00 PM

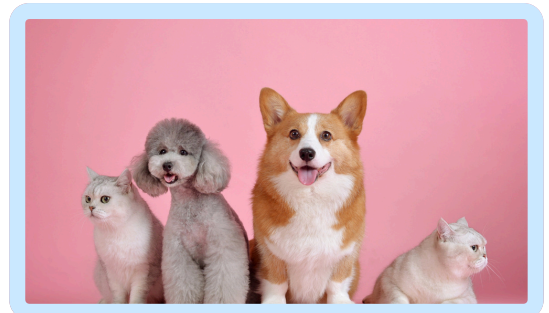
Join us for an hour of fun with board games and trivia! Test your knowledge, enjoy friendly competition, and win exciting prizes. Don't miss the chance to connect with neighbors and share the fun!



PET APPRECIATION DAY

Date: January 24, 2025
Time: 1:00 PM – 4:00 PM

We love our furry friends! Stop by the office to grab a special treat for your pet as a token of appreciation for being part of our community.



NATIONAL CHOCOLATE CAKE DAY

Date: January 27, 2025
Time: All Day

Celebrate the sweetest day of the year with us! Stop by the office anytime throughout the day to enjoy delicious chocolate cake and chat with the Maxwell Team. We can't wait to see you!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Kenisha Harvey

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Director of Operations
Ann Kimball

✉ Ann.Kimball@Huntcompanies.com