



MAXWELL

HUNT MILITARY COMMUNITY

NOV '23
NEWSLETTER




BIG ANNOUNCEMENT

Hunt Military Communities is pleased to launch a new phone system to serve our residents better and manage the workflow of our team members. Our residents have reported challenges contacting their local offices, and our team members have noted a higher-than-normal call volume. Since customer service and continuous improvement are paramount to our company culture, finding a replacement for our phone system became a priority.

The new phone system allows the Hunt Military Communities site teams to manage all calls through Service Cloud Voice. This system ensures site teams can gather contact information if a call drops. If a team member is away from their desk, the caller will automatically be routed to another team member to avoid missed calls. The best part is that no phone numbers will change, so you don't have to do anything. Just make sure to keep our number saved in your phone!

HMC is working to strengthen the resident experience; the first step is making communication with you seamless. We appreciate you as a part of our community, and look forward to your feedback about the new phone system.

334-686-0444 

@MaxwellFamilyHousing 

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2023

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
			01 Rent is Due Turkey Raffle Starts	02	03 Pet of the Month Starts Facebook	04
05 Daylight Saving Time Ends	06	07 Election Day	08	09 Pet of the Month Ends Facebook	10 Marine Corps Birthday	11 Veterans Day
12	13	14	15	16 Turkey Raffle Ends	17 Turkey Raffle Winner Announced	18
19	20	21	22	23 Thanksgiving OFFICE CLOSED	24	25
26	27	28 #GivingTuesday	29	30		